



American Museum & Gardens

Accessibility Guide for American Museum & Gardens

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Welcome

The American Museum takes you on a journey through the history of America, from its early settlers to the twentieth century. With its remarkable collection of folk and decorative arts, the Museum shows the diverse and complex nature of American traditions. The only museum of Americana outside the United States, it was founded to bring American history and cultures to the people of Britain and Europe.

Watch the video: [Summer Video](#)

At a Glance

Level Access

- The main entrance has level access with a lift and a ramp. The ramp is permanent.
- There is level access from the main entrance to:
 - Main Museum Collection
 - exhibition gallery
 - Ticket Office
 - Exhibition Gallery toilets
 - exhibition gallery shop
 - Country Store
 - The Cafe
 - New American Garden
 - Mount Vernon Garden
- There is level access from the car park to:
 - Picnic area

Access with steps

- There are steps from the main entrance to:
 - Cafe toilets

Hearing

- We have a hearing loop in Ticket Office and Cafe.
- Some staff have disability awareness training.

Visual

- Some parts of the venue have low lighting.

General

- We have a complimentary ticket policy for personal assistants.
- There is at least 1 public toilet for disabled visitors.
- Some staff have disability awareness training.

Getting here

Claverton Manor
Bath
BA2 7BD



Travel by public transport

- You can get to American Museum & Gardens by bus and train.
- The nearest bus stop is at the University of Bath. The walk from the stop to the museum will take around 15 minutes via the road or woodland path. The bus stop is 1.00 miles / 24.3 km from American Museum & Gardens.
- The nearest train station is Bath Spa. The train station is 3 miles / 4.8 km from American Museum & Gardens.



Travel by taxi

- You can get a taxi with Abbey Taxi by calling 01225444444. The taxi company has a wheelchair accessible vehicle.
- We have a transfer service for visitors. We have a transport service, to take visitors from the car park to the main entrance. We have a golf buggy which can transport visitors from the car park to main entrance and on to the cafe and exhibition gallery. Visitors need to telephone in advance to book this service



Parking

- We have a car park. There are accessible parking spaces. Parking is free.
- From the car park to the entrance, there is level access. There is a permanent ramp.
- The path is sloped.
- The route is 2100mm wide, or more.
- We have a transport service, to take visitors from the car park to the main entrance. We have a golf buggy which can transport visitors from the car park to main entrance and on to cafe and exhibition gallery.
- Watch the video: [Summer Video](#)



The American Museum golf buggy outside the entrance to the main museum collection

Arrival

Path to main entrance

- From the street to the main entrance, there is level access.
- There is a permanent ramp.
- The path is sloped.

Main entrance

- The main entrance has level access.
- There is a permanent ramp.
- There is a lift.
- The main door is side hung and manual.
- The door is 1500mm wide.



outside looking in



Inside looking out

Getting around inside

Visual Impairment - General Information

- Some parts of the venue have low lighting.



Main staircase with low lighting levels in museum to protect collection and historic fabric.

Lift

- We have 2 lifts.
- You can get a lift to all floors.

Manor House lift

- The lift door is 800mm wide.
- The lift is 1100mm wide. The lift is 1400mm deep.
- The lift says the floor number at each floor.
- The lift buttons have raised numbers or letters.
- The lift shows the floor number, at each floor.
- The lift in the main collection goes to all three floors open to the public.



Lift to all floors in the manor house

Stables platform lift

- The lift is a platform lift.
- The lift door is 1000mm wide.
- The lift is 800mm wide. The lift is 1200mm deep.
- This is a simple platform lift that can take visitors from the door of the stables to the exhibition floor . It must be operated by the visitor from a seated position.



Platform lift into stables area

Ticket/ information desk

Ticket Office

- From the main entrance to the desk, there is level access. The route is 1000mm wide, or more.
- The door is 1000mm wide, or more.
- The desk has a low section.



Ticket Office

Things to See and Do

- We have a complimentary ticket policy for personal assistants.

Main Museum Collection

- From the main entrance to this area, there is level access. There is a lift.
- From the lift to this area, the route is 800mm wide, or more. The door is 800mm wide.
- Some display information is low, for wheelchair users. There are seats.

exhibition gallery

- From the main entrance to this area, there is level access. There is a permanent ramp. The route is 700mm wide, or more. The door is 700mm wide.
- Some display information is low, for wheelchair users. There are seats.



exhibition gallery

Public toilet

Cafe toilets

- From the main entrance to the public toilet, there is 1 step. There is no lift and no ramp.

- The toilets by the cafe do have a step to get into them.



Male toilets on the left, female on the right.

Public toilet

Exhibition Gallery toilets

- There is a public toilet for disabled visitors.
- From the main entrance to the public toilet, there is level access. There is a permanent ramp.
- The route is 700mm wide, or more.
- The toilet door is 700mm wide.
- The direction of transfer onto the toilet is to the right.
- The toilets have handrails.



exhibition gallery loo

Shop

exhibition gallery shop

- From the main entrance to the shop, there is level access. There is a permanent ramp. The route is 700mm wide, or more. The door is 700mm wide.

- The route through the shop is 800mm wide, or more.

Shop

Country Store

- From the main entrance to the shop, there is level access. The route through the shop is 800mm wide, or more.

The Cafe

- From the main entrance to this area, there is level access. The route is 800mm wide, or more.
- The door is 800mm wide.



cafe entrance

Getting around outside

New American Garden

- From the main entrance to the gardens, there is level access.
- There is a lift. The route is sloped. The route is 1300mm wide, or more.
- We have a tramper vehicle as part of the Countryside mobility scheme which can be hired by visitors to enjoy more of the grounds.
- Watch the video: [Tramper](#)



Tramper



entrance to New American Garden

Mount Vernon Garden

- From the main entrance to the gardens, there is level access.
- The route is sloped. The route is 1300mm wide, or more.
- The level access route into the Mount Vernon Garden is via a grassed/ woodchip path from the rear of the Cafe. It maybe inaccessible after heavy rain due to waterlogging.
There are 20 stone steps down into Mount Vernon Garden from the New American Garden.
- Watch the video: [New American Garden & Mount Vernon Launch](#)



slope onto lower path

Picnic Area

Picnic area

- From the car park to the picnic area, there is level access. The path is 1300mm wide, or more.
- You can bring your own food to the picnic area.



Picnic Area

Customer care support

Accessibility equipment

- We provide wheelchairs. Wheelchairs are free.
- We have a hearing loop in Ticket Office and Cafe.
- We can provide 3 manual wheelchairs. Walking sticks and umbrellas are available from the Ticket Office and museum reception.
- The nearest toilet area for assistance dogs is located within the New American Garden, 10 metres from the Ticket Office.
- We have an area to charge mobility scooters and battery powered wheelchairs.

- You can hire mobility equipment from Mobiloo by calling 03000301255.

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.

Customer care support

- Some staff have disability awareness training.
- We have some information in large print

Guide last updated: 21 March 2019